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Applying a modified care delivery value chain for procurement strategy development (the case of anti-HIV/AIDS institutions)



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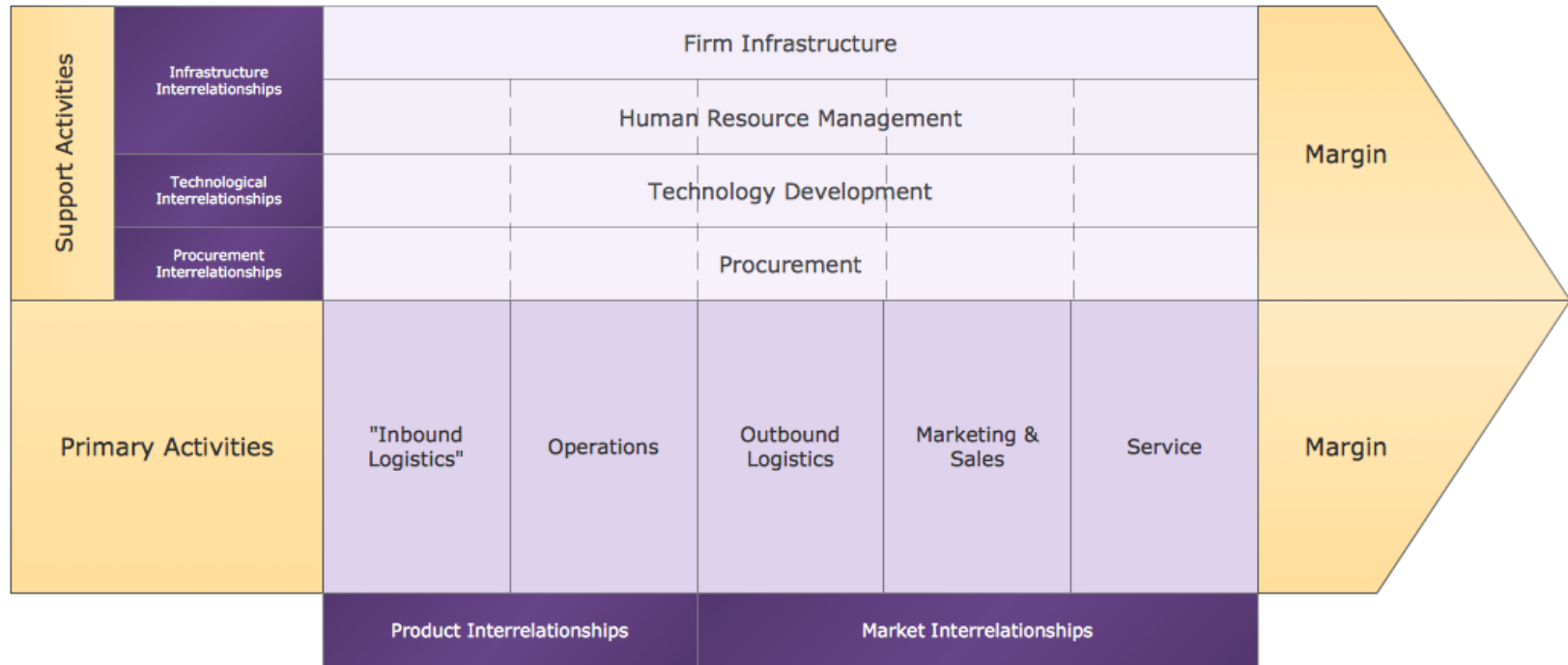


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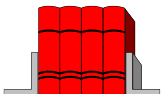
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M. Porter's value chain (VC) methodology



- Splits firm's activities into the primary and supporting ones
- Directly points out the (universal) lists of primary and supporting activities
- Describes the sequential accumulation of value for the consumer and firm's costs in the production of goods / services in the process of passing them through the chain links
- Determines firm's success as the excess of the created value over the accumulated costs
- Indicates that firm's Strengths and Weaknesses can be identified as sources of its advantages/disadvantages in the execution of the chain links

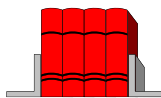


The VC Contribution into the Procurement Strategy Planning (the case of centralized procurement system)

| | | | | | |
|---|---|---|--|---|---|
| Procurement Department's Supporting Activities | Supplies transportation Data access Services procurement: utilities, security, feeding, etc | Consumables Energy Repair | Transportation services Computer Services | Media Agency Services Travel&Subsistence | Spare Parts Transportation Travel&Subsistence |
| Links of Value Chain | Inbound Logistics | Operations | Outbound Logistics | Marketing and Sales | Service |
| Primary Activities (in SBU) | Inbound material handling Inbound Inspection Parts Picking&Delivery | Component fabrication Assembly Fine tuning &testing Facilities operations Maintenance | Order Processing Shipping | Advertising Promotion Sales Force | Service Reps Spare Parts Systems |

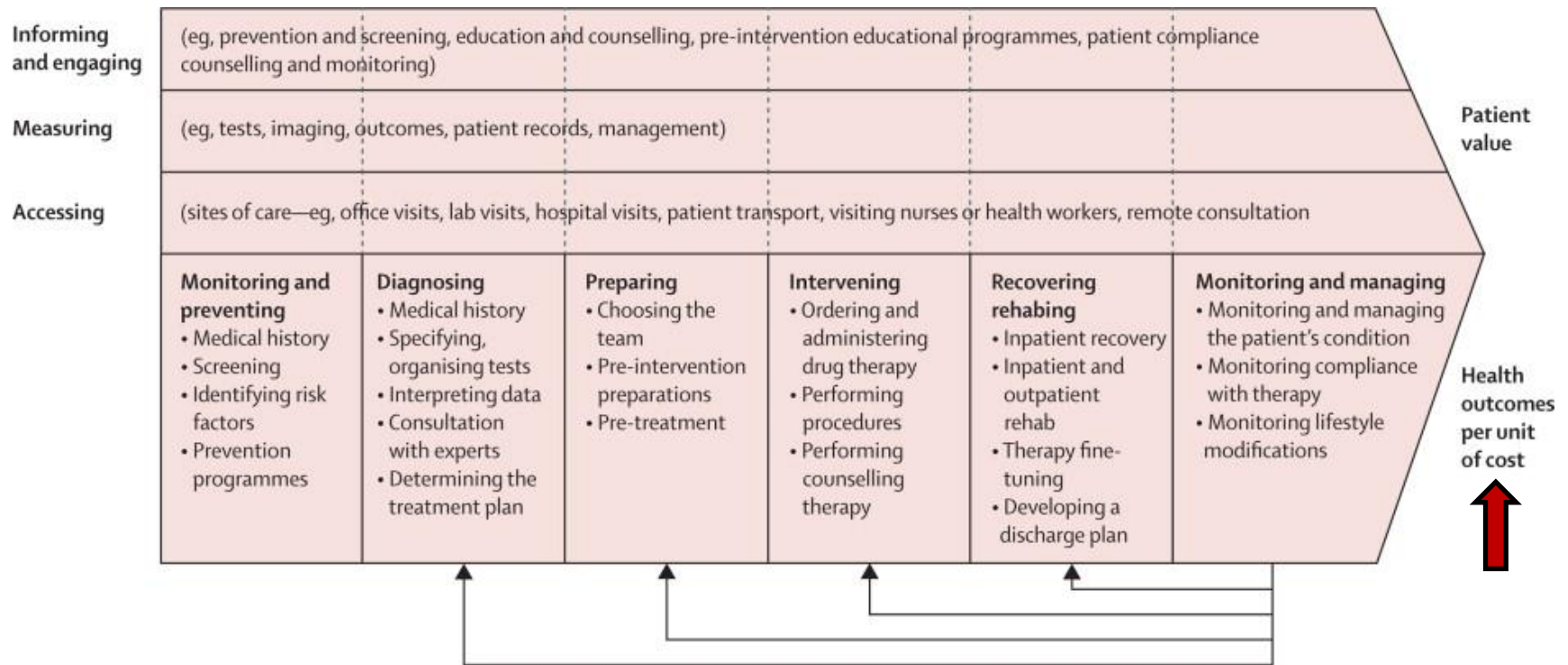
From the Abstract Procurement to the Hospital One

Integrated practice unit (IPU) is a dedicated multidisciplinary team that is organized around the needs of patients with a **specific medical condition** over **the full cycle of care**.

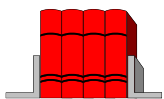


Porter M., Nabi J., Lee T. (2021) Value Chain Management to Implement Post-COVID-19 Health Care Strategy: The COVID-19 Crisis Has Created Areas of Innovation That Should Be Embraced by Health Care Leaders. NEJM Catalyst.

M. Porter's Care Delivery Value Chain (CDVC) for the typical IPU



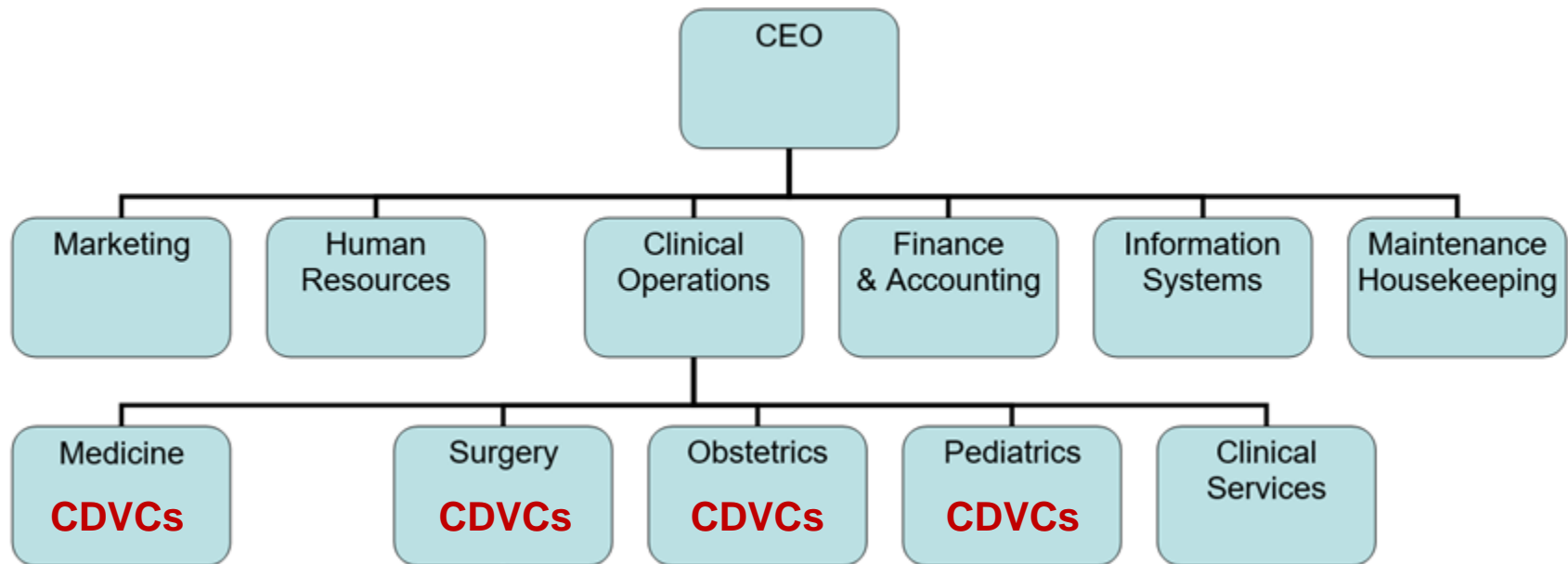
- At the bottom of the CDVC, each link in the chain is a mix of departmental, other hospital entities and, if any, outsourced health care activities
- CDVC structures the value generated by the activities listed at the CDVC bottom within the value components located at the top: ensuring access to medical services, measuring patient health indicators, informing the patient
- The IPU efficiency is measured by means Health Outcomes – to – Costs ratio



Porter M., Teisberg E. (2006) Redefining Health Care: Creating Value-Based Competition on Results. Harvard Business Review Press; 1st Edition.

The Research Object identification

The CDVC applying for strategic planning: main problem



Hospital \approx IPU

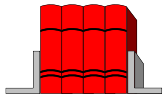
1. AIDS prevention and control Centers (AIDS Centers)
2. TB Dispensaries, Hospitals (or Centers)
3. Perinatal Centers
4. Sanatoriums
5. Anti-COVID-19 mono Hospitals...

CDVC for HIV/AIDS Care: Porter et al. (2009)

| Patient's value compounds | | | | | | |
|---|---|--|---|---|--|--|
| Informing What do patients need to be educated about | Lifestyle counseling Self management | Lifestyle counseling Expln. of the diagnosis and the implic. Explaining the course of HIV and prognosis | Lifestyle counseling Explanation of the diagnosis and the implications | Explanation of medication Instructions and Side-Effects | Medication compliance | Managing Complications Explanation of the co-morbid diagnos. And the implicat. End-of Life Couns. |
| Measuring What measures need to be collected | HIV Testing Screen for TB and, if indicated, Simultaneously Screen for Sexually Transmitted Infections (Chlamydia, Gonorrhoea) Collect baseline demographics | HIV testing for others at risk HIV Staging Clinical examination, CD4+ count, and other labs Testing for common co-morbidities | CD4+ Count Monitoring (Continuous Staging) Continuous Assessment of Co-Morbidities Regular Clinical Examinations to Assess for Disease Progression Socioeconomic and Nutrition Assessment | CD4+ Count Monitoring (Continuous Staging) Monthly Primary Care Assessment HIV Testing for Others at Risk Laboratory Evaluation for Medication Initiation | HIV Staging and Medication Response Highly Frequency Primary Care Assessment/Managing Complications of Therapy HIV testing for others at risk (bi-annually) Laboratory Evaluation | HIV Staging and Medication Response Monthly Primary Care Assessment Laboratory Evaluation |
| Accessing Where do patient care activities take place | Meeting patients in high-risk settings Primary Care Clinics Testing Centers | Primary Care Clinics Laboratories (on-site at primary clinic) Testing Centers | Primary Care Clinics Support Groups Laboratories (on-site at primary clinic) Pharmacy Food Centers Home Visits | Primary Care Clinics Support Groups Laboratories (on-site at primary clinic) Pharmacy Community Health Workers/Home Visits | Primary Care Clinics Support Groups Laboratories (on-site at primary clinic) Pharmacy Community Health Workers/Home Visits | Primary Care Clin. Support Groups Pharmacy Community Health Workers/Home Vis Hospitals & Hospice Facilities Food Centers |
| Care delivery What activities are performed at each stage? | Prevention and Screening | Diagnosing and Staging (if + in screening stage) | Pre Anti-Retroviral Medical and Psychosocial Management | Intervening / ARV-Initiation | Continuous Disease Management | Management of Complications and Clinical Deteriorat. |
| | Identifying high risk individuals Testing at-risk individuals Promoting appropriate risk reduction strategies Modifying behavioral risk factors Connecting patients with primary care system Creating a medical record | Formal diagnosis and staging Determine method of transmission and others at potential risk Determine TB, syphilis, and status of other sexually transmitted diseases Create management plan, including scheduling of follow-up visits | Formulate a treatment plan Initiate therapies that can delay onset Limit co-morbidities that affect progression of disease Improve patient awareness of disease progression, prognosis, and transmission. Connect patient to care team, including community health work | Initiate comprehensive antiretroviral therapy and assess medication readiness Prepare patient for disease progression and side-effects of associated treatment Manage secondary infections and associated illnesses | Managing effects of associated illnesses Determine supporting nutritional modifications Preparing patient for end-of-life management Primary care and health maintenance | Identifying clinical and laboratory deterioration Initiating 2-line, 3-line drug therapies Managing acute illness and opport. infection (through aggressive outpatient management or hospitalization). Managing side effects of treatment Provide additional Com |

Value chain methodology: further development suggestions

- Relevant merging of VC and CDVC links (for example, adding to CDVC inbound logistics)
- Adding a fourth component of value: Patient's well-being
- Concentrating all healthcare activities in the bottom-part of CDVC
- Filling in the top-part of CDVC with contributions to patient value components
- Chain 'Chessmatization' or 'Excelization'



Ivanov A., Gilenko E., Batueva E. (2021). On some approaches to increasing performance and cost-efficiency of Russian regional AIDS centers. *Russian Journal of Management*, 19(1), 35–66.

Modified value chain model for an AIDS Center: selected activities

| Columns | | A | B | C | D | Rows |
|---|--|---|---|---|---|------|
| Components of value for patients | Informing | | Using the optimal informing channel (10) Improving information quality (8) | Objective information of stage of the disease (7) | | 1 |
| | Measuring | Improving the quality of diagnostics (9) | Determining the presence of HIV infection (5, 6, 9) | Extensive health screening (7) | | 2 |
| | Accessing patient care elements | Ensuring that the demand for medicines will be met (5, 8) | Facilitate access to diagnostics (9) | Opening access to the dispensary care (6, 7) Opening access to the dispensary care (8) | Obtaining medicine (8) | 3 |
| | Patient's well-being | Improving the quality of drugs (10) | Informing on the absence of HIV infection | Informing on the easy stage of HIV infection, if any (5) | Use of medicine (8) Obtaining psychological assistance (5) | 4 |
| Value chain links | | Inbound logistics | Monitoring / Preventing | Diagnosing | Intervening | |
| Performing activities | Forecasting the need for consumables and medicines | | Mandatory medical examination | Identification of HIV infection: ELISA/CLIA | Infectious disease doctors' and other specialists' appointments | 5 |
| | Preparation of a state assignment | | Voluntary medical examination | Dispensary registration | Laboratory and instrumental research methods | 6 |
| | Drawing up an annual procurement schedule | | Organization and implementation of preventive measures | Detection of the stage of the disease: appointments of medical specialists, usage of instrumental research method | Organization of education for patients | 7 |
| | Preparation of an application to MHRF for provision of medicines | | Preparation and distribution of information materials | Issuance of an opinion on the presence of HIV infection | Distribution of medicines | 8 |
| | Purchases of consumables | | Medical examinations in the course of off-clinic events | Determining the presence of HIV infection Establishing the stage of the disease | | 9 |
| | Purchases of medicines | | Marketing efforts to establish channels with target groups | | | 10 |

The main problems of the Russian Public Procurement System

| Determinants of inefficiency | Comments |
|--|---|
| English Auction with the single criterion (Price) as the main Procurement Method | <p>The Russian Public Procurement System is tightly aimed to counteract to the necessary conditions of corruption:</p> <ul style="list-style-type: none"> • Public Buyer’s Discretionary Power • Rent extraction behavior • Weakness of the Institutions |
| Corruption | <ul style="list-style-type: none"> • Bureaucratic Corruption • Efficient Corruption • Quasi-Corruption • Totalitarian Corruption <p>Andrei Ivanov (2016) Quasi-corruption in Public Procurement: the case of Russian Federation. – In “Corruption, Economic Growth and Globalization”, Routledge Studies in the Modern World Economy.</p> |
| Collusion | <p>The dynamic English Auction is the worst method in the presence of collusion</p> <p>The absence of anti-collusion legislative mechanisms (Guide to Enactment of the UNCITRAL Model Law on Public Procurement: collusion mentioned 43 times)</p> |

Ex-post counteraction to corruption: sufficient conditions of suppliers' collusion

The Model Notations and main Assumptions

- The English Auction is applied
- PD – the percentage of ICP (initial contract price, P_0) decreasing in the auction
- There are N risk-neutral bidders B_1, \dots, B_N selected to take part in the auction;
- Their economic costs of delivering goods: $c_i \leq P_0$ ($i=1, \dots, N$);
- P_{fi} – the price up to which the *bona fide* i^{th} supplier participates in the auction: $P_{fi} \geq c_i$,
- The corresponding suppliers' price reservations (the maximum percentage of ICP decreasing) are:

$$PR_i = \frac{P_0 - P_{fi}}{P_0} \times 100 > 0, \quad i = 1, 2, \dots, N;$$

The Auction's Dramatis personae



Public
Buyer

ETP

Electronic
Trade
Platform



Suppliers

How an English Auction works in Russia



ETP

Solicitation to tender, ICP



ETP

Bids

First Part: What will be supplied
Second Part: Who will supply

ETP



First Parts of Bids



ETP

N Accepted Suppliers



ETP

Auction

Each time price goes down at
 $\Delta = 0,5 \times k, k \in [1, 10]$

ETP



Second Part of last bidder Bid and
some others



Contract

The Collusion identification in the Auctions with a small price reduction

Let's assume that:

- there are two bidders (Winner and Looser),
- their price reservations are PR_w, PR_L ,
- there is no bidding ring (all bidders are *bona fide*).

The Collusion identification in the Auction with PD=0

| # | Hospital | Auction date | ICP (rub) | | | | ICP decrease (%) |
|---|----------|--------------|--------------|----------------|---------------|--------------------------------|------------------|
| | | | | submitted bids | approved bids | decreased price in the auction | |
| 1 | 3 | 09.12.2021 | 7 318 642.56 | 5 | 2 | 0 | 0 |

According Russian PPL contract goes to the supplier who first register on the auction.

Theorem 1. If $N > 1$ and nobody decreases a price in the auction, there is a collusion.

The Looser:

- (1) spent resources (money/time) to prepare for participation in the auction;
- (2) had information that it was impossible to win the contract without an ICP decrease;
- (3) actually, didn't bid.

→ The assumption of bidders *bona fides* was wrong. Collusion can be considered proven.

The Collusion identification in the Auction with PD=0.5

| # | Out-patient hospital | Auction date | Initial Contract Price (ICP) | The number of Suppliers that | | | ICP decrease (%) | Bid submission time (min) |
|---|----------------------|--------------|------------------------------|------------------------------|---|--------------------------------|------------------|---------------------------|
| | | | | submitted bids | were accepted as auction's participants | decreased price in the auction | | |
| 2 | 4 | 01.04.2021 | 26294437.79 | 3 | 2 | 1 | 0.5 | 3:00 |

$$\mathbf{PD=0.5} \quad \Rightarrow \quad \text{Winner bid} - 0.5 \quad \Rightarrow \quad \mathbf{PR_L = 0.5}$$

Lemma. The *bona fide* bidder with a $PR=0.5$ submits a bid at the very beginning of the auction.

The Loser:

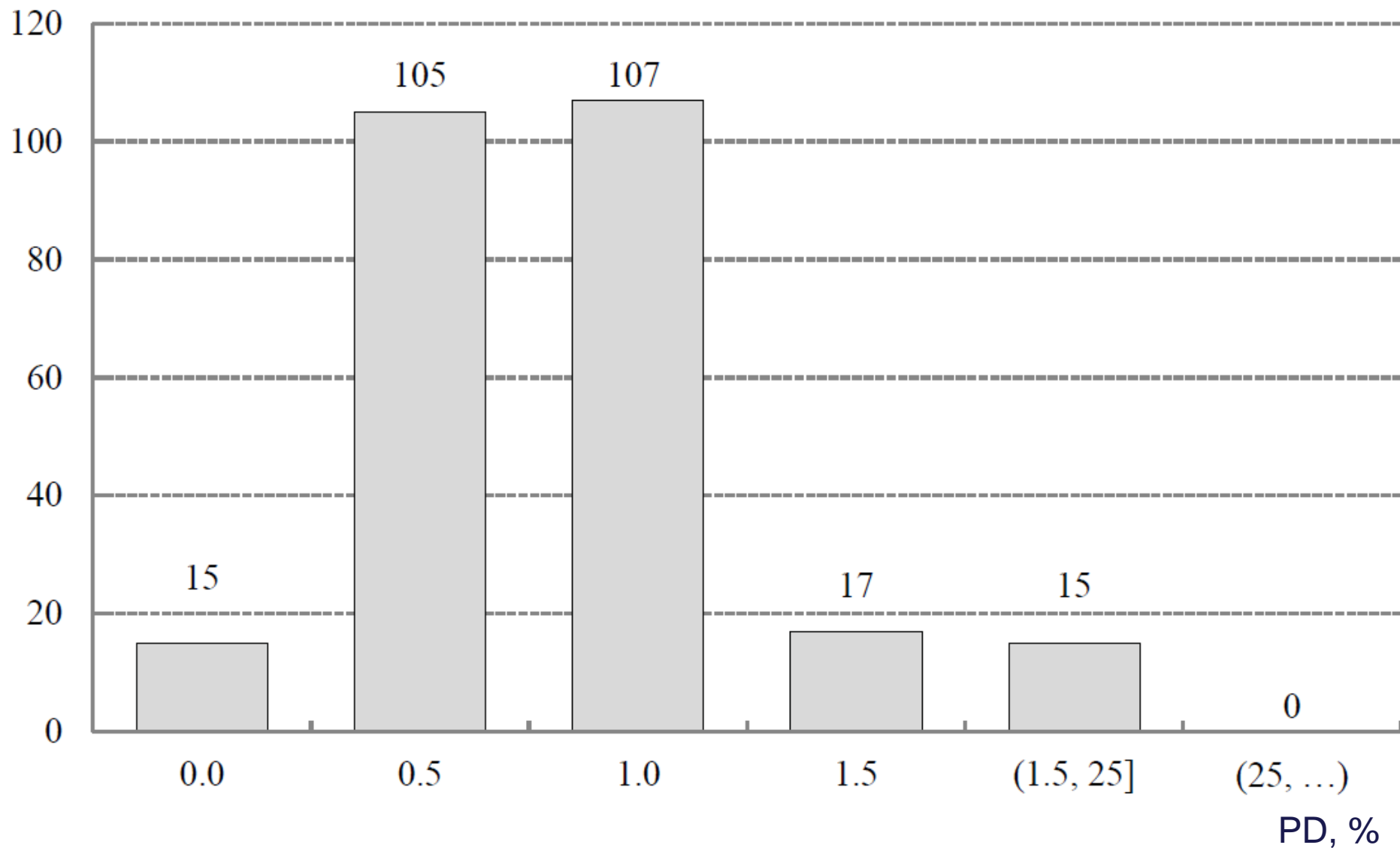
- (1) spent resources (money/time) to prepare for participation in the auction;
 - (2) knows that it is impossible to win a contract if the other supplier submit a bid first;
- The bidder must submit a bid at the very beginning of the auction.

Theorem 2. If $PD=0.5$, and winner bid has not been submitted at the very beginning of the auction, there is a collusion.

Theorem 1 and Theorem 2 are the collusion sufficient conditions for the cases $PD=0$ and $PD=0.5$ (collusion sufficient conditions for the cases $PD=1$ and $PD=1.5$ are also formulated and proved).

Federal Antitrust Service: base of hospitals' collusive tenders

Number of Auctions



Validation: How to make it easier for the FAS

The collusion sufficient conditions applying

Collusion identification: some cases (collusion in red)

| aucID | TimeFirstBid | TimeLastBid | icpReduc | nAllowed | nParticip |
|---------------------|--------------|-------------|----------|----------|-----------|
| 0372200119818000237 | | | 0 | 3 | 0 |
| 0372200140119000060 | | | 0 | 6 | 0 |
| 0372200131719000134 | 34 | 34 | 0,5 | 5 | 1 |
| 0372200133115000243 | 7 | 7 | 0,5 | 2 | 1 |
| 0372200140118000048 | 51 | 51 | 0,5 | 3 | 1 |
| 0372200072318000012 | 75 | 111 | 1 | 2 | 2 |
| 0372200000116000288 | 25 | 50 | 1 | 2 | 2 |
| 0372200074116000213 | 10 | 115 | 1 | 3 | 2 |
| 0372200074116000202 | 51 | 155 | 1 | 2 | 2 |
| 0372200000118000054 | 272 | 355 | 1,5 | 2 | 2 |
| 0372200047715000325 | 41 | 272 | 1,5 | 2 | 2 |
| 0372200047715000388 | 115 | 237 | 1,5 | 2 | 2 |

Collusion identification: total

| PD | Total in the database | Online collusion identification (the sufficient collusion conditions are true) |
|-----|-----------------------|---|
| 0 | 15 | 15 / 100% |
| 0.5 | 105 | 91 / 87% |
| 1 | 107 | 92 / 86% |
| 1.5 | 15 | 14 / 93% |

Additional Slides

Ex-post counteraction to collusion in AIDS institutions procurement: classification models

The Selection Procedure

| Procurement procedures | Number |
|---|--------|
| Procurement data of all Russian HIV/AIDS institutions over the period 2017-2020 | 38 567 |
| Of them are selected auctions that at the same time: fell into the category “English price electronic reverse auction”; had at least 2 approved participants (as we needed auctions with competition); were held at the Sberbank ETP (as this ETP publicly provides the full information on the auctions in a user-friendly form). | 3 096 |
| Of them | |
| marked as collusion-positive (collusion sufficient conditions are true) | 223 |
| marked as collusion-negative (the others) | 2873 |

Variables and their descriptive statistics

| Variable | Description, measurement units | Rationale of use | HIV/AIDS data (n=3 096) | | | |
|------------------------|--|---|-------------------------|--------|--------|----------|
| | | | min | median | mean | max |
| collusion | Binary variable (BV): =1 for the auctions with identified collusion; =0 otherwise (will be omitted below) | Outcome variable | 0 | 0 | 0.072 | 1 |
| ICP | Initial contract price; Continuous variable (CV); RU1000 | Higher ICP may provide more incentives to collude. | 2.1 | 317.5 | 2618.1 | 710625.7 |
| appCollat | Size of collateral for the application submission (% of the ICP, in the range 0%–5% as set by law, CV | The larger is the size of the collateral, the more incentives to win the auction, thus, to collude. | 0.003 | 7.73 | 45.77 | 21318.8 |
| combined | BV: =1 for the auctions run for several buyers simultaneously; | Combined auctions imply bigger purchases, thus, higher ICPs and more incentives to collude. | 0 | 0 | 0.15 | 1 |
| federalDistrict | A set of BVs, each corresponding to one of the eight Russian federal districts | Auctions in different federal districts may be differently prone to collusion due to some regional peculiarities. | x | x | x | x |
| n1hour | The number of auction applications submitted within 1 hour (not necessarily the same hour) | An indirect indicator of coordination of actions. | 0 | 0 | 1.16 | 24.0 |
| nApproved | The number of auction applications approved by the first parts | The more approved applications, the more participants in the auction, thus, less possibilities to collude. | 2.0 | 3.0 | 3.84 | 33.0 |
| purchaseType | A set of BVs, each corresponding to one of types of medical products being bought: (1) medicines; (2) materials used for medical purposes; (3) medical equipment; (4) medical consumables; (5) other (food provision, security services, etc.) | Auctions for different types of medical products may be differently prone to collusion due to market peculiarities. | x | x | x | x |
| limitSmall | A legislative limitation: procurement only from SME. BV: =1 if the limitation was applied for the auction, | Auctions with such artificially limited competition may be more likely to have suppliers' collusion | 0.0 | 0.0 | 0.36 | 1.0 |
| protection | It implies a 15% handicap for national producers as compared to foreign producers. BV: =1 if the limitation was applied for the auction, | Auctions with such artificially limited competition may be more likely to have suppliers' collusion | 0.0 | 1.0 | 0.52 | 1.0 |

Models and their quality

Four machine learning algorithms – Random Forest, Gradient Boosting, SVM, and Linear Regression – were used in calculations.

Classification metrics

Precision = $TP / (TP + FP)$; Sensitivity (Recall) = $TP / (TP + FN)$; Specificity = $TN / (TN + FP)$;

F1-score = $2 * Precision * Recall / (Precision + Recall)$; Balanced Accuracy = $(Sensitivity + Specificity) / 2$;

where

TP – true positive (the correctly predicted positive class outcome of the model),

TN – true negative (the correctly predicted negative class outcome of the model),

FP – false positive (the incorrectly predicted positive class outcome of the model),

FN – false negative (the incorrectly predicted negative class outcome of the model).

The corresponding models were optimized via randomized search over their hyper-parameters and validated using a 5-fold cross-validation with respect to the F1-score metric.

Averaged values of classification metrics for the HIV/AIDS dataset

| Classification metrics | Random Forest | Gradient Boosting | SVM | Linear regression |
|--------------------------|---------------|-------------------|-------|-------------------|
| Recall | 0.973 | 0.955 | 0.826 | 0.900 |
| Precision | 0.200 | 0.204 | 0.140 | 0.163 |
| F1-score | 0.332 | 0.337 | 0.238 | 0.275 |
| Balanced accuracy | 0.836 | 0.828 | 0.716 | 0.771 |